

WELLBORN CABINET™

These warranties cover Wellborn Cabinet, Inc. brands within those brands including Wellborn Cabinet, Premier Series, Estate Series, Elegant Bath, Select Series; Wellborn Closets and Aspire Cabinetry.

This warranty became effective January 1, 2019, and covers cabinets ordered on or after January 1, 2019. Cabinets ordered before January 1, 2019, are covered by the warranty in effect at the time of purchase. This warranty gives you specific legal rights. You may also have other rights, which vary from state to state.



Lifetime Limited Warranty — Select, Premier, Estate and Aspire Cabinetry

Wellborn Cabinet, Inc. provides a Lifetime Limited Warranty on brands and series within those brands including Wellborn Cabinet, Premier Series, Estate Series, Elegant Bath, Select Series, Wellborn Closets and Aspire Cabinetry to the original consumer purchaser for the lifetime of the product from the Wellborn Dealer's original date of purchase. The lifetime of cabinets is expected to be 10 years. Based on all other warranty terms and conditions being met, warranty claims will be prorated based on the expected lifetime of the product.

Exclusive Lifetime Limited Warranty Drawer Box, Door Hinge & Drawer Suspension System

Wellborn Cabinet, Inc. warrants our solid wood dovetailed, superior metal and deluxe metal drawer boxes to the original consumer purchaser for the lifetime of the product. Wellborn Cabinet, Inc. also offers an Exclusive Lifetime Limited Warranty to the original consumer purchaser on our Drawer Suspension Systems and Door Hinges. This warranty is expressed by the supplier. Replacement hinges and drawer slides are subject to availability from our supplier. If a claim is filed after a product becomes obsolete, the manufacturer will replace the discontinued product with the product closest to being equivalent to the original. After Wellborn's warranty expires, it is the consumer's responsibility to contact the manufacturer for hinge or slide replacements.

General Warranty Details

These warranties constitute the exclusive remedy against Wellborn Cabinet, Inc. for all cabinetry parts which have been proven to Wellborn Cabinet, Inc.'s satisfaction to be defective in material and/or workmanship under normal residential usage. These warranties are only valid in the United States of America. All of the above named warranties are limited to the first and original buyer and are not transferable to subsequent owners.

Wellborn cabinets are certified by the Kitchen Cabinet Manufacturers Association. All warranties will be void if cabinets or cabinet parts are in any way mishandled, modified, damaged, improperly installed, improperly stored during or prior to installation, or storage situations where loading exceeds the Kitchen Cabinet Manufacturers Association testing and certification standards which are in compliance with American National Standards Institute #A161-2000. Furthermore, this warranty will not apply to cabinets or cabinet parts damaged by abuse, misuse, neglect, acts of God, exposure to moisture, water, extreme temperatures, the effects of normal wear and tear, or installed or utilized in other than normal residential applications. **Cabinets must be installed for 180 days in order to be considered for Warranty.** All accessories and cabinet accessories warranties will be associated with the series in which they are sold.

Claims:

- I. Claims must initially be made through the Wellborn Cabinet, Inc. Dealer.
- II. Proof of purchase is required to obtain benefits from the warranty
- III. If your Dealer is no longer in business, or no longer carries the Wellborn product line, contact Wellborn Cabinet, Inc. at the address below and we will direct you to another Wellborn Dealer.

Wellborn Cabinet, Inc.; Customer Service/Warranty Claims; P.O. Box 1210; Ashland, AL 36251

(SEE CLAIM DETAILS ON FOLLOWING PAGES)

All warranty work must go through the Wellborn Cabinet, Inc. Dealer. Wellborn Cabinet, Inc. is obligated to provide parts to the dealer. Upon inspection, Wellborn Cabinet, Inc., at their discretion, will either replace or repair the defective part. This warranty does not cover costs associated with shipping or transportation of replacements, removal or installation costs, loss of time, use or revenue or other incidental damages, regardless of whether the work was performed by a contractor, service company or consumer. Replacement parts and cabinets may not match your existing cabinetry due to changes in the finish and wood over time.

Proper care can extend the performance and beauty of your cabinetry. Our installation manual, B8758PK10, was written as a guide to the operation, maintenance and installation of our product. If you did not receive your complimentary copy of this booklet, please contact your nearest Wellborn Cabinet, Inc. Dealer. Furniture polishes and waxes should not be used on Wellborn cabinetry.

Wellborn Cabinet, Inc. provides a Lifetime Limited Warranty on the Select, Premier and Estate Series and Aspire Cabinetry to the original consumer purchaser for the lifetime of the product. The Select Series has a machine sanded finishing process and does not include the detailed hand sanding technique featured in the Premier, Estate and Aspire Cabinetry. Therefore, Wellborn Cabinet, Inc. does not recommend designs combining these series. Wellborn Cabinet, Inc. does not warrant finish matching between Home Concepts, the Select, Premier or Estate Series or Aspire Cabinetry due to differences in wood characteristics and finishing processes. This warranty does not cover any and all claims made relating to or arising from finish matching which may exist in cabinets within designs blending or mixing different series. We further warrant our solid wood dovetailed, superior metal and deluxe drawer boxes to the original consumer purchaser for the lifetime of the product. We also offer an Exclusive Lifetime Limited Warranty to the original consumer purchaser on our Drawer Suspension Systems and Door Hinges. This warranty is expressed by the supplier. Replacement hinges and drawer slides are subject to availability from our supplier. If a claim is filed after a product becomes obsolete, the manufacturer will replace the discontinued product with the product that is closest to being equivalent to the original. After Wellborn's warranty expires, it is the consumer's responsibility to contact the manufacturer for hinge or slide replacements. These warranties constitute the exclusive remedy against Wellborn Cabinet, Inc. for all cabinetry parts that have been proven to Wellborn Cabinet, Inc.'s satisfaction to be defective in material and/or workmanship under normal residential usage. These warranties are only valid in the United States of America. These warranties are limited to the first and original buyer, and are not transferable to subsequent owners. **The lifetime of cabinets is expected to be 10 years. Based on all other warranty terms and conditions being met, credit for replacement of product for warranty claims will be prorated based on the expected lifetime of the product.**

Inset Cabinetry

There are extreme differences in the design and the installation of inset cabinetry. Due to the cabinet door's inset design into the face frame, many design rules are different than in standard overlay cabinetry including pull dimensions, door opening tolerance for adjacent cabinets, interior accessories, and many more. Installing inset cabinets has extreme differences from standard overlay. For inset cabinetry in the Premier Series, tolerance around doors and drawers will vary. Prior to installation, cabinet should be placed on a level surface, door spacers removed and each door and drawer inspected for proper opening and closing. If there are any issues with operation of the cabinet parts, contact your customer service representative immediately prior to cabinet installation. The door and drawer front opening and closing operation will be voided from warranty if the cabinet has been installed.

Inset cabinets must be carefully installed with proper shimming to avoid racking the cabinet out of square, which causes binding and malfunction. Inset cabinets must **NOT** be racked in any way. Cabinet doors and drawers should **NOT** be removed from cabinet during installation.

Vanity Wall Mounts

Because of the design characteristics of the Wall Mounted Vanity, Wellborn recommends installation strictly in accordance with the instructions in the Wellborn Specification and Price Catalog and the Installation, Care and Warranty Guide and instructions in cabinet. Failure to strictly follow the installation illustration may result in an unintended separation of the Vanity from the wall and potentially cause injury or damage to property. Any such damage to the Vanity caused by an installation not strictly adhering to the illustration in the above referenced literature is not covered by our warranty.

Drawer Boxes

Wellborn Cabinet, Inc. will send the original consumer purchaser a furniture board, plywood, Wellborn dovetailed, superior metal and deluxe metal drawer boxes to replace any defective drawer box subject to this warranty. This warranty is for replacement only. Wellborn Cabinet, Inc. specifically does not cover drawers which have been exposed to abuse, misuse or excessive loads. To obtain replacement, remove the drawer from the cabinet and remove the drawer front and hardware from the drawer box. Mail the drawer box and \$15.00 (certified check or money order) for postage and handling to:

Wellborn Cabinet, Inc.; P.O. Box 1210; Ashland, AL 36251

How to File A Claim

Please enclose a letter explaining the defect with a copy of your proof of purchase. Give the full name and address of your dealer and original installer. Allow approximately 4-6 weeks for delivery.

All claims for defective products must be submitted in writing on the Wellborn Cabinet, Inc. Warranty Claims Form to the Wellborn Cabinet, Inc. Dealer detailing the specific problem no later than 90 days after the defect has been known. Proof of purchase (an original invoice or a dated sales receipt from a Wellborn Dealer) is required. Warranty claims must be initially made through your Wellborn Cabinet, Inc. Dealer. The Wellborn Cabinet, Inc. Dealer will present the warranty claim to Wellborn Cabinet, Inc. If you need further assistance, please contact:

Wellborn Cabinet, Inc.; Customer Service/Warranty Claims; P.O. Box 1210; Ashland, AL 36251

Upon inspection, Wellborn Cabinet, Inc., at their discretion, will either replace or repair the defective part. This warranty does not cover costs associated with shipping or transportation of replacements, removal or installation costs, loss of time, use or revenue or other incidental damages, regardless of whether the work was performed by a contractor, service company or consumer. Replacement items will be sent at a charge cost to the Dealer and submitted as a credit by a Wellborn Account Manager. This is a parts-only warranty, and excludes any charges for labor expense or product damage incurred by the installer in connection with the replacement of defective parts or portions thereof. Wellborn Cabinet, Inc. will not be responsible for any product damaged as a result of the purchaser's attempt to repair the product. Wellborn Cabinet, Inc. reserves the right to request products be returned to the factory for determination of warranty requirements before issuing credit. This warranty only covers products supplied by Wellborn Cabinet, Inc.

All woods feature natural characteristics such as grain patterns, texture, and color variations. We do not consider these defects in our product. Read the Product Awareness Statement for a detailed explanation of characteristics that are not considered to be defects of our product.